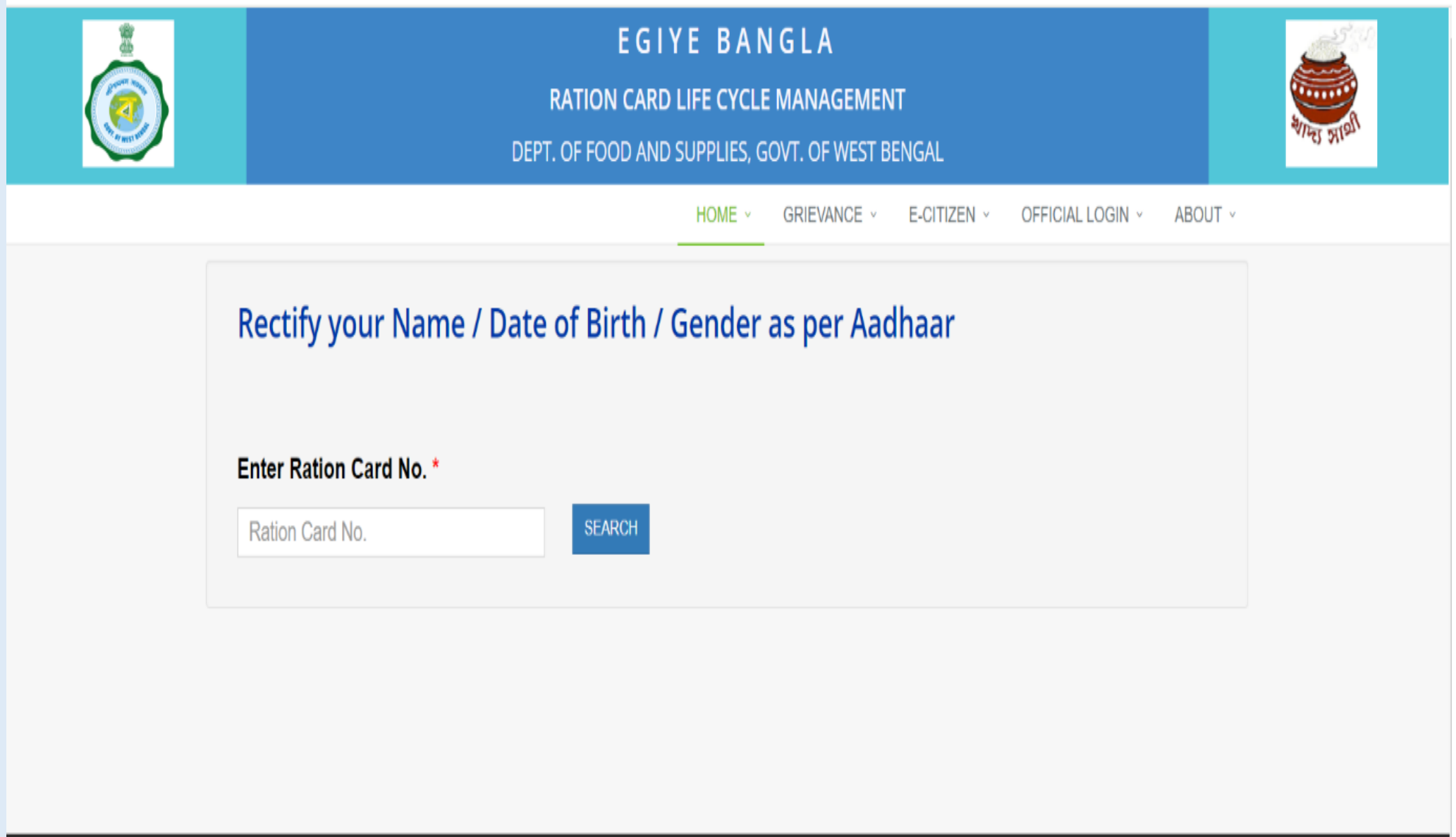


Rectifying Name, age, gender through eKYC

Requirement:

- A beneficiary having wrong Name, Age, Date of Birth in his/her Ration Card had to apply in **Form 5**. The Form had to go through three stages viz entry, verification and approval. This is consuming time of both the beneficiary as well as that of the verifier and approver.
- To make it easier for the beneficiary and to avoid unnecessary queues at office, a new facility has been developed through which the name, date of birth and gender can be updated exactly as per **AADHAAR through e KYC**. This will not require any approval.
- Mobile number/s can also be linked / delinked through this module.

Citizen goes to the “food.wb.gov.in” and selects menu “**Citizen’s Home**” and then selects “**Rectify your Name, Age & Gender as per Aadhaar**”. Then he/she enters the Ration card number and clicks on “**Search**” button .



The screenshot shows the website interface for EGIYE BANGLA RATION CARD LIFE CYCLE MANAGEMENT. The header features the Government of West Bengal logo on the left, the text "EGIYE BANGLA RATION CARD LIFE CYCLE MANAGEMENT DEPT. OF FOOD AND SUPPLIES, GOVT. OF WEST BENGAL" in the center, and a logo of a cooking pot on the right. A navigation menu includes "HOME", "GRIEVANCE", "E-CITIZEN", "OFFICIAL LOGIN", and "ABOUT". The main content area is titled "Rectify your Name / Date of Birth / Gender as per Aadhaar" and contains a form with a label "Enter Ration Card No. *", a text input field with the placeholder "Ration Card No.", and a blue "SEARCH" button.

- System displays the Ration Card details and asks him/her “**What do you want to update?**”
- He/she selects **Name or Age or Gender or All of them** as per his/her requirement.
- System will then ask him/her to give **consent** by clicking on the radio button.
- System will also show his/her Aadhaar (Masked) and inform that OTP will be sent to the Aadhaar linked Mobile Number.

Rectify your Name / Date of Birth / Gender as per Aadhaar

Enter Ration Card No. *

0530720739

SEARCH

Ration Card details

Sl.No.	NAME	Gender	DOB	AADHAAR CARD NO	MOBILE NUMBER	Card Status
1	Rajat Subhra Dey	Male	03/02/1985	*****3601		Active

What do you want to update? *



Name



Age



Gender

Aadhar Card No : *****3601 * (OTP will be sent to the mobile number linked with your Aadhaar)

I do hereby give consent to authenticate my Aadhaar through UIDAI and update my Ration Card details.

After giving the consent by clicking on the radio button incumbent has to click on the “SEND OTP” Button

Rectify your Name / Date of Birth / Gender as per Aadhaar

Enter Ration Card No. *

053[REDACTED]39

SEARCH

Ration Card details

Sl.No.	NAME	Gender	DOB	AADHAAR CARD NO	MOBILE NUMBER	Card Status
1	Rajat Subhra Dey	Male	03/02/1985	*****3601		Active

What do you want to update? *

Name Age Gender

Aadhar Card No : *****3601 * (OTP will be sent to the mobile number linked with your Aadhaar)

I do hereby give consent to authenticate my Aadhaar through UIDAI and update my Ration Card details.

SEND OTP

Then the incumbent has to enter the OTP received on his/her Aadhaar Linked Mobile Number.

Rectify your Name / Date of Birth / Gender as per Aadhaar

Enter Ration Card No. *

053[REDACTED]39

SEARCH

Ration Card details

Sl.No.	NAME	Gender	DOB	AADHAAR CARD NO	MOBILE NUMBER	Card Status
1	Rajat Subhra Dey	Male	03/02/1985	*****3601		Active

What do you want to update? *



Name



Age



Gender

ENTER OTP * (OTP sent on your aadhaar linked mobile number)

Aadhaar details will be shown as below. Incumbent has to click on “Verify and Submit” to proceed. If he/she selects the cancel button system will return to the previous page.

EGIYE BANGLA


OFFICIAL LOGIN ▾ ABOUT ▾

Rectify your Name

Enter Ration Card No. *

053020739

Aadhaar Details



Name : Rajat Subhra Dey
C/O : N/A
DOB : 03-02-1985
District : Hooghly
Pin Code : 712616

Cancel and Close

Verify and Submit

Ration Card details

Sl.No.	NAME	Gender	DOB	AADHAAR CARD NO	MOBILE NUMBER	Card Status
1	Rajat Subhra Dey	Male	03/02/1985	*****3601		Active

What do you want to update? * Name Age Gender

Aadhar Card No : *****3601 * (OTP will be sent to the mobile number linked with your Aadhaar)

I do hereby give consent to authenticate my Aadhaar through UIDAI and update my Ration Card details.

ENTER OTP * (OTP sent on your aadhaar linked mobile number)

As soon as “**Verify and Submit button**” is selected details fetched from Aadhaar shall be shown & applicant shall be asked to proceed.

The screenshot shows a web application interface. At the top, there is a navigation bar with "OFFICIAL LOGIN" and "ABOUT" links. The main heading is "Rectify your Name". Below it, there is a form to "Enter Ration Card No. *" with a partially filled input field containing "053" and "39". A modal dialog box titled "Message" is displayed in the center, containing the following text:

- 1. Name in Ration Card will be *Rajat Subhra Dey*.
- 2. DOB in Ration Card will be *03-02-1985*.
- 3. Gender in Ration Card will be *Male*.

Below the message, the dialog asks "Do you want to proceed?" with "Yes" and "No" buttons. In the background, the "Ration Card details" section is visible, featuring a table with the following data:

Sl.No.	NAME	Gender	DOB	AADHAAR CARD NO	MOBILE NUMBER	Card Status
1	Rajat Subhra Dey	Male	03/02/1985	*****3601		Active

Below the table, there is a section "What do you want to update? *" with three checked checkboxes: "Name", "Age", and "Gender". At the bottom, there is a field for "ENTER OTP * (OTP sent on your aadhaar linked mobile number)" with a six-digit input mask.

If no mobile number is linked with the family of the Ration Card Holder then system will prompt him to enter a mobile number and after entering the mobile number he/she has to select “**Send OTP**”.

[HOME](#) ▾

[GRIEVANCE](#) ▾

[E-CITIZEN](#) ▾

[OFFICIAL LOGIN](#) ▾

[ABOUT](#) ▾

Rectify your Name / Date of Birth / Gender as per Aadhaar

No Mobile Number is linked with your family at present. Link Mobile Number first to Rectify Ration Card.

Enter Mobile Number *

SEND OTP

If he/she enters the correct OTP in the box as shown below then a Pop up message will be shown that all data has been successfully updated. Incumbent can check updated details from the “**Check Card Status**” option.

Rectify your Name / Date of Birth / Gender as per Aadhaar

No Mobile Number is linked with your family at present. Link Mobile Number first to Rectify Ration Card.

Enter Mobile Number *

Enter OTP *

EGIYE BANGLA

OFFICIAL LOGIN ▾ ABOUT ▾

Message ✕

Your data successfully Updated

OK

Rectify your Name / Date of Birth / Gender as per Aadhaar

No Mobile Number is linked with your family at present. Link Mobile Number first to Rectify Ration Card.

Enter Mobile Number *

Enter OTP *

If the family of the incumbent already has mobile tagged with it then the page as below will be shown and he/she shall be asked to select() the mobiles belonging to the family. After this he/she has to select the confirm button. In case of wrong selection the incumbent can press the cancel button and select afresh.

Rectify your Name / Date of Birth / Gender as per Aadhaar

Select all Mobile Numbers belonging to your Family.

SI No	Mobile Number	Select (✓) mobile numbers belonging to your family/Do not select the Mobile numbers which you want to delink from your family
1	977****088	<input type="checkbox"/>
2	993****058	<input type="checkbox"/>
3	993****445	<input type="checkbox"/>
4	999****111	<input type="checkbox"/>

Confirm

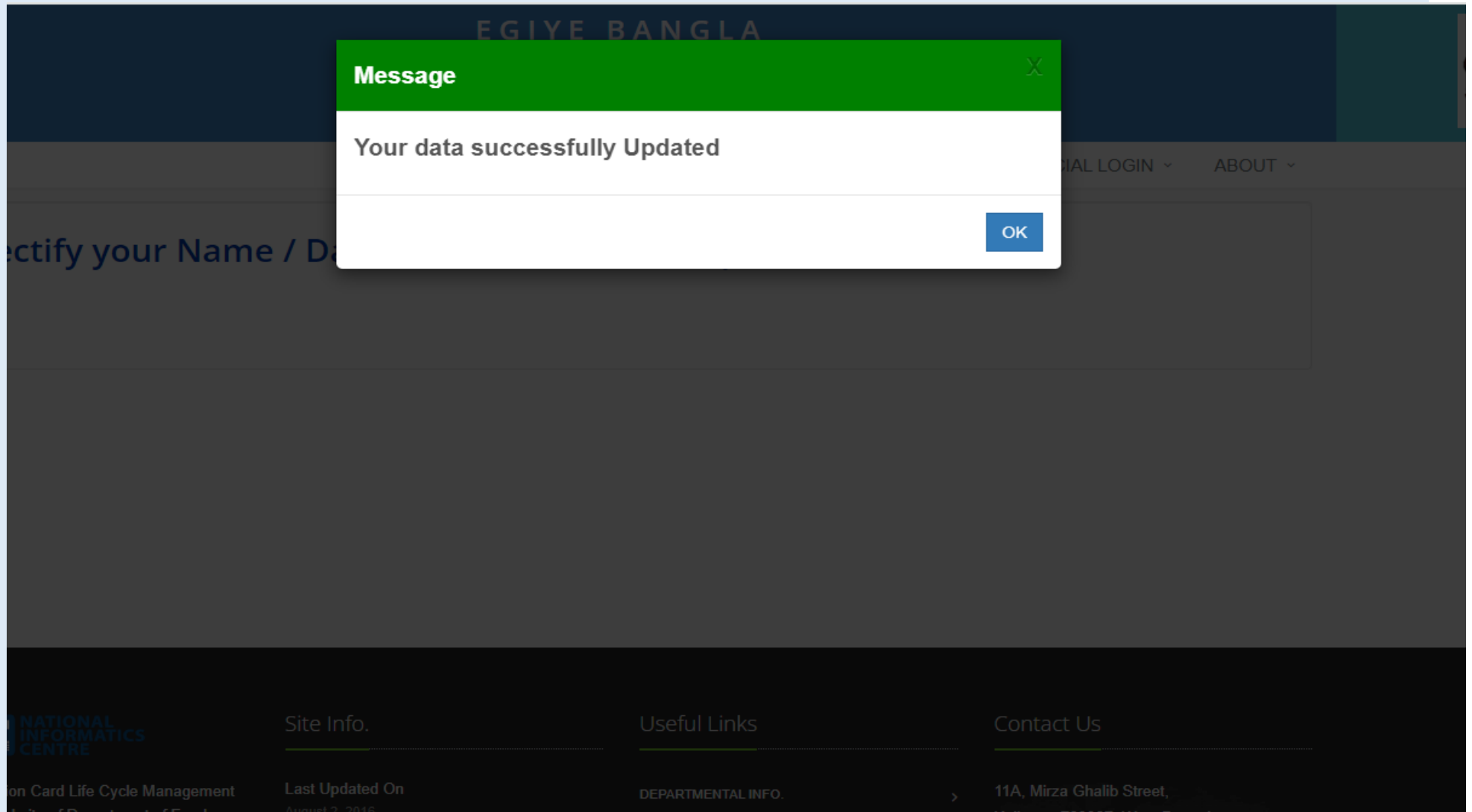
Cancel

Then system will seek confirmation on whether he/she wants to proceed. On selecting No it will return to previous page.

The screenshot shows a web application interface. At the top, there is a dark blue header with the text "EGIYE BANGLA". Below the header, there is a navigation bar with "OFFICIAL LOGIN" and "ABOUT" links. The main content area is titled "Rectify your Name /". A modal alert box is displayed in the center, asking "Do you want to proceed?" with "Yes" and "No" buttons. Below the alert, there is a section titled "Select all Mobile Numbers belonging to your Family." containing a table with columns for "SI No", "Mobile Number", and a selection checkbox. The table lists four mobile numbers, all of which are checked. At the bottom of the table, there are "Confirm" and "Cancel" buttons.

SI No	Mobile Number	Select (✓) mobile numbers belonging to your family/Do not select the Mobile numbers which you want to delink from your family
1	977****088	<input checked="" type="checkbox"/>
2	993****058	<input checked="" type="checkbox"/>
3	993****445	<input checked="" type="checkbox"/>
4	999****111	<input checked="" type="checkbox"/>

On selecting “Yes” the details along with mobile number will be updated and the unselected mobiles will be delinked from the family.



If no mobile number is selected then then a pop-up message as shown below will appear. It means that no mobile will remain linked with the family. So incumbent will be prompted to enter a new Mobile number. He/she has to select yes to proceed. If no is selected it will take him back to the previous page.

The screenshot shows a web application interface. At the top, there is a dark blue header with the text "EGIYE BANGLA" in gold. Below the header, there is a navigation bar with "OFFICIAL LOGIN" and "ABOUT" links. The main content area is a light gray background. A blue alert dialog box is centered on the screen, containing the following text: "Alert", "The Mobile number not selected will be delinked from your family.", and "You have to add new Mobile Number." Below the text are two green buttons labeled "Yes" and "No".

Below the alert dialog, there is a section titled "Select all Mobile Numbers belonging to your Family." This section contains a table with the following columns: "SI No", "Mobile Number", and "Select (✓) mobile numbers belonging to your family/Do not select the Mobile numbers which you want to delink from your family". The table has four rows of data, each with a checkbox in the third column.

SI No	Mobile Number	Select (✓) mobile numbers belonging to your family/Do not select the Mobile numbers which you want to delink from your family
1	977****088	<input type="checkbox"/>
2	993****058	<input type="checkbox"/>
3	993****445	<input type="checkbox"/>
4	999****111	<input type="checkbox"/>

At the bottom of the table, there are two buttons: "Confirm" and "Cancel".

He/she shall then have to enter the new mobile number and confirm it through OTP.

[HOME](#) ▾

[GRIEVANCE](#) ▾

[E-CITIZEN](#) ▾

[OFFICIAL LOGIN](#) ▾

[ABOUT](#) ▾

Rectify your Name / Date of Birth / Gender as per Aadhaar

No Mobile Number is linked with your family at present. Link Mobile Number first to Rectify Ration Card.

Enter Mobile Number *

SEND OTP

Once correct OTP is entered the rectified details will be updated along with new mobile no. and the unselected mobiles will be delinked from the family.

